

TERMS AND CONDITIONS FOR CUSTOM MADE TAILSUITS AND JACKETS

Terms and conditions below outline rules for purchasing tailsuits and/or jackets from Vicante.

DEFINITIONS

For the purposes of these Terms and Conditions.

1. “Vicante” means entity that owns and controls company Vicante based in 51x Dickmana, 81-109, Gdynia, Poland. NIP: 5862297199
2. “Client” a person, group, party, or corporate body placing an order for below products sold by Vicante.

2. Products sold but Vicante are: tailsuit + trousers or jacket + trousers. Both tailsuits and jackets are sold in 3 options of choice: classic, premium and platinum. Chosen option should be clearly highlighted on the measurements card. This choice can be amended no later than 6 weeks before initially booked fitting. After that time the option to change the choice is only possible with a written consent from Vicante.
3. Tailsuits and jackets are made to order in Vicante tailoring studio and the process looks as follows:
Day 1 - 1 or 2 fittings, the time of the fittings will be given to the client during the booking. Day 2 - more fittings, amount and time will be agreed on with the clients during day 1. After the last fitting on that day the tailsuit or jacket will be ready to collect.
5. Booking can be made via following methods: email, phone, Facebook fan page, in-person in Vicante store, on Vicante stall during competitions.
6. Within 3 days from making a booking and receiving a confirmation email the client is required to pay a deposit of 30% of the total value of the tailsuit (cost dependant on the option chosen)
7. The booking can be cancelled no later than 30 days before the fitting date without giving a reason. Cancelling later than 30 days before the fitting date will result in deposit not being refunded. The client can amend the date of the fitting only if Vicante agrees to it.
8. After the booking is confirmed, a measurement card will be sent to the client via email. This must be completed and returned to biuro@vicante.com no later than 6 weeks before the fitting date. Failure to send a completed measurement card to Vicante can cause result in cancellation of the booking. *
9. On the measurement card you must agree to processing if personal data. This data will only be used for creating the tailsuit or jacket in Vicante tailoring studio.
10. On the measurement card you must confirm that you’ve read and agree to terms and conditions by ticking a correct box.
11. Due to the highest quality of products offered by Vicante, all tailsuits and jackets are made only of materials offered by Vicante. We are not able to make any products from clients’ materials.

12. Tailsuits and jackets are made to order based on the measurements provided by the client. Due to the high quality of the product, we are only able to leave small amounts of extra fabric for possible changes.

Chest and waist: up to 2cm

Sleeves: up to 1cm

Trousers waist: up to 3cm

Trousers leg length: up to 5cm

13. Tailsuits and jackets can be widened to the tailoring studio, this must be booked in advance. Cost of widening is 300pln.

14. Returns and exchanges are only possible if:

- there is a manufacturing defect to the fabric
- Damage to the tailsuit or jacket cases by the fabric defect

Returns and exchanges are NOT possible for the following:

- Product is damaged by the client
- Natural wear and tear
- Wanting to change the shape after final product is approved by the client

Any agreed repairs will be conducted within 2 working weeks from the date of contact.

15. Of the client is severely late (over 1.5h) for the first fitting Vicante has the right to reschedule the fittings.

*if the fitting was booked less than 6 weeks in advance this point does not apply. We ask you to send the measurement card as soon as possible for Vicante to have as much time as possible to prepare the product for the first fitting.